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Total Place

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Communities and Local Government What is Total Place?

- OEP: Sir Michael Bichard recommendation
- Maps total public spending in a local area
- Identifies efficiencies through local public sector collaboration
- 13 pilots, all shapes and sizes, chosen themes
- High level reference group works to eliminate barriers for joint working
- Learning from outside national pilots

Communities and Local Government Context for Total Place

EXPERIENCE:

- > Sustained growth in public spending – up 42% in real terms 1997-07 but piecemeal
- > Partnership arrangements (LSPs) are strengthening local collaboration
- > Performance framework streamlined including NI set; LAAs (agreed local priorities); single CAA framework
- > National delivery structures still essential for setting overall strategic direction, ensuring consistent standards and accountability.
- > But local public services must be able to respond flexibly to customer needs in a coordinated and efficient way

GOING FORWARD:

- > Government has strong track record of delivering efficiency savings, including £26.5bn of savings by Mar08
- > Expectations about the quality of public services have grown but previous levels of growth are unlikely to be sustained.
- > The downturn increases the urgency for change.
- > We need to use this opportunity to understand what the customer needs, and align public services across the sector with those needs.

TOTAL PLACE

Communities and Local Government Total Place: the emerging story

The delivery partners in each pilot area will work together to:

- Assess the needs / demands of their citizens
- Identify the total resource being spent in the area
- Re-assess and look for innovation to use their combined resource more effectively

Total Place will create the opportunity to deliver a step change in services by:

- Encouraging a deeper understanding of the needs of the community
- Creating space for local innovation
- Fostering effective cooperation – between public services locally and central government.
- Enabling learning to be shared quickly and effectively

Central government sets strategic direction

Places are given space to encourage creative responses and innovation

Innovation is what makes Total Place different

Communities and Local Government Success criteria

Overall aim is local areas to understand how resources should be allocated to locality most effectively and what barriers need to be overcome to enable this to happen

Success by PBR...

- indicative findings of approaches, areas and outcomes for service transformation, agreed across leaders in the pilot

Success by Budget 2010...

- Identification of potential future models of service delivery, steps needed to achieve them, the benefits for the user and the efficiencies that they bring: agreed across leaders in the pilot area
- Cashable efficiencies delivered in SR07 and priorities to inform SR09
- Recommend how these can be embedded in LAA/CAA
- Identified issues and solutions in the delivery structures at a local and national level
- Strengthened local partnerships and leadership in the pilot areas
- Identified future leadership development requirements at local, regional and national levels

To get there pilots will need...

- all key partners involved with senior leadership support and commitment
- full engagement in knowledge sharing
- open approach to 'counting' and input from FD/treasurer

Communities and Local Government 13 pilot areas across 9 regions

	Place	Theme
WM	Birmingham	Alcohol & drug abuse + mental health services, learning disability services, Improving outcomes for YP leaving care, demonstration project (community) and gangs & gangs
YH	Bradford	Integrating services to manage the transition to independence for young offenders, care-leavers and the elderly leaving hospital
E	Central Bedfordshire / Luton	From dependency to self-reliance. (Aspiration and Motivation, Health, Access to Benefits (priority), Training and Skills and Job Growth)
WM	Coventry and Solihull	Children's services and education
Lon	Croydon	Children's services & links to health 0-7 yrs
SW	Dorset/ Poole/ Bournemouth	Elder People's services
NE	Durham	Housing & regen
SE	Kent	Kent Gateway & multi-channel access; single asset management strategy; Mending Margate
EM	Leicestershire/ Leicester City	Alcohol & drug abuse (links to MH and crime)
Lon	Lewisham	Minimising reoffending: managing ex-offenders in the community; worklessness & young people; procurement project; PCT/LA integration
NW	Manchester City Region and Warrington	0-5s
NE	South Tyneside/ Gateshead/ Sunderland	Health inequality/ safer communities/ teenage pregnancy
WM	Worcestershire	Areas of highest need. Property asset review. Cross-organisational review.

Example: Childhood obesity

delivering locally requires re-weaving national policies together with local priorities and implementing them within the constraints and opportunities of our local operating context



“Departments plan to tackle childhood obesity through some 20 interventions aimed at prevention and treatment Delivered through a range of organisations and partnerships ... Such complex delivery arrangements, if not well managed, create significant risk that resources, far from being more effectively targeted at citizens’ needs are lost in confusing and wasteful administrative activities.”

Key Milestones

May 09	First meeting of reference group (to meet monthly thereafter)
May/June 09	Senior stakeholders in local areas convene to agree direction of each pilot, discuss central government ambition, and gain organisational buy-in
May/June 09	Pilots start work on identifying possible duplication and wider potential benefits of collaboration
July 09	Lead Ministers (Communities Secretary and Chief Secretary to Treasury) meet
July 09	Complete mapping for each place
Sept 09	Initial reports of evidence and direction of travel from pilots
Oct 09	Ministerial group meets to assess progress and indicate areas of high priority
Oct? 09	PBR report to indicate direction of travel; areas for action from central govt and local services
July-Jan 09	Learning and conclusions/recommendations feed from pilots to Whitehall on regular basis. Dialogue on specific blocks or issues as well as opportunities for change.
Dec 09/Jan 10	Ministerial group meets and examines specific issues in priority areas
Jan/Feb 10	Following ongoing loop of information, pilots make full report on evidence gathered and recommendations for change with associated savings
Jan/Feb 10	Central government agrees policy change to open up changes agreed
Feb 10	Final report of Total Place including actions from Govt, places and potential savings